my pension – Forgotten Password

1. From the mypension Login page click on ‘Forgotten Password’.

   ![Login Page](image)

2. Complete the details (remember items marked with an asterisk* are mandatory) and then click the ‘I’m not a robot’ box, follow the onscreen instructions.

   ![Request To Reset My Password](image)

3. When the green tick appears in the ‘I’m not a robot’ box you can select ‘Submit’.

   ![Request To Reset My Password](image)
Once this message appears you can click ‘Finish’.

An email will be sent to you shortly.

The email you receive from mypension will contain a password reset – now login using this reset (temporary) password. Once you have successfully logged in you should change your password immediately to something memorable.

‘Change Password’ can be found on the top left menu once you are logged in.