

## How to Contact Us

-  Tyne and Wear Pension Fund,  
PO Box 143, Hebburn, NE31 2WT
-  Pensions Helpline  
0191 424 4141 or 0845 625 4141
-  pensions@twpf.info
-  www.twpf.info
-  0191 424 4171
-  You can visit us from Mondays to Thursdays, 8.30am to 5.00pm, and on Fridays from 8.30am to 4.30pm at the Civic Centre, Campbell Park Road, Hebburn, Tyne and Wear, NE31 2SW. You do not need an appointment.

Please quote your National Insurance Number so we can quickly trace your records.

Our information is available in other ways on request.

## Like to know more about the Scheme?

- You can find further information on the Scheme, along with links to other useful pension information, on the following websites:
- Tyne and Wear Pension Fund at [www.twpf.info](http://www.twpf.info)
  - Communities and Local Government at [www.communities.gov.uk/lgps](http://www.communities.gov.uk/lgps)
  - the Scheme national site at [www.lgps.org.uk](http://www.lgps.org.uk)

## You can get Financial Advice

- Although we can provide information on the Scheme rules, we are not authorised to provide financial advice. The websites and telephone numbers below may help you:
- IFA Promotion – [www.unbiased.co.uk](http://www.unbiased.co.uk) – 020 7833 3131
  - The Pensions Service – [www.pensions.gov.uk](http://www.pensions.gov.uk) – 0845 60 60 265
  - The Pensions Regulator – [www.thepensionsregulator.gov.uk](http://www.thepensionsregulator.gov.uk) – 0870 606 3636
  - Financial Services Authority – [www.money.made.clear.fsa.gov.uk/publications](http://www.money.made.clear.fsa.gov.uk/publications) – 0300 500 5000

## Moving House

Each year we send you a statement to your home address. If we do not know where you live, we will not be able to send you statements or contact you when your benefits are due for payment. Please remember to inform the Pensions Office of your new address if you move.

## Members' Fund Report

The Members' Fund Report and the Fund's full Report and Accounts are on our website. You can request a copy of the Members' Report from the Pensions Helpline if you do not have internet access.

## Data Protection

South Tyneside Council (as the administrator for the Tyne and Wear Pension Fund) is responsible for protecting the public funds it manages. To do this we may use the information you give us or the information we hold about you to detect and prevent crime or fraud. We may also share this information with other organisations that inspect and manage public funds. For the purposes of the Data Protection Act 1998, South Tyneside Council (as the administrator for the Tyne and Wear Pension Fund) is the data controller. We will ensure we keep all information safe and secure. If you would like to know more about what information we hold about you, or the way we use your information please either, view the Council's website at [www.southtyneside.info](http://www.southtyneside.info), contact **The Pensions Helpline** on 0191 424 4141 or please write to the Records Management Team, Town Hall and Civic Offices, Westoe Road, South Shields, Tyne and Wear, NE33 2RL.



Mr AB Sample  
1 Sample Road  
Any Town  
Sample County  
AB1 2CD

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# Your Deferred Pension Statement 2009

Dear Member

### Your Benefits at 6 April 2009

I am pleased to provide your 2009 Annual Benefit Statement. It shows the value of the benefits you have in the Fund as at 6 April 2009.

- **The Scheme**  
You will receive a separate statement for any other benefits you have in this Fund
- **Additional Voluntary Contributions (AVC)**  
If you have investments with the Fund's in house provider, Prudential, or the Equitable Life closed scheme, you will get a separate statement from them. Please check this carefully.

You may be aware that there have been changes to the Scheme from 1 April 2008. These changes do not affect all members. Deferred benefits are determined by your date of leaving, so anyone who left before 1 April 2008 will not be affected by the changes to the Scheme. However, we have shown information about these changes over the page for anyone who wishes to know more.

Please remember that this statement is a general guide and you should not make any decisions about retirement based only on the details contained in it.

We have enclosed a survey. Please fill it in to tell us what you think of the service we provide to you.

We hope this statement helps you to understand your pension position. Please contact us if you have any queries about your statement or any other pension matters.

Yours sincerely

 Stephen Moore

Councillor Eileen Leask  
Chair of Pensions  
Committee

Stephen Moore  
Head of Pensions

